How to stop the installation file

Microsoft Windows

If Desktop Business Online is not responding, i.e. the application freezes and does not respond to user commands, you can close it by using the Microsoft Windows Task Manager.

The Task Manager can be accessed in the following ways:

1. Right-click on the Task Bar at the bottom of the screen, a dialogue will appear with various options. Click 'Start Task Manager' to invoke the Task Manager.
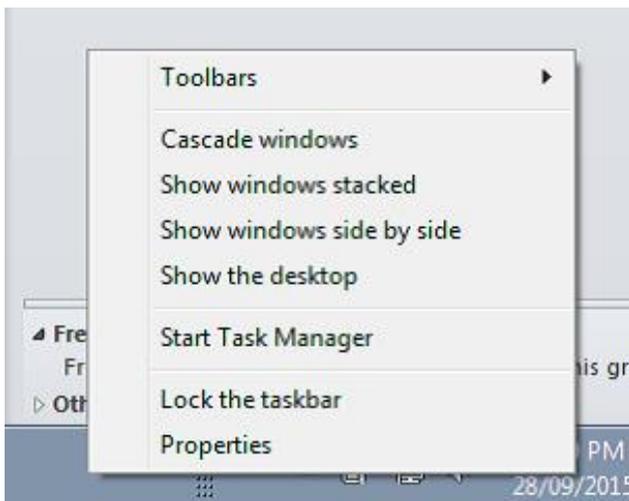
2. You can also invoke the Task Manager by pressing the Ctrl-Alt-Del keys and select 'Task Manager'.
3. Select the 'Processes' tab on the Task Manager. Desktop Business Online will be visible as one of the running processes.
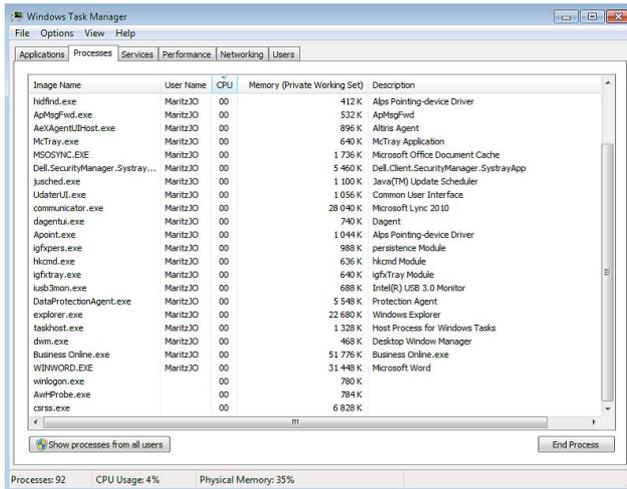
4. To stop Desktop Business Online, perform the following actions:

   a. Select the running process by clicking on the line that says 'Business Online.exe'. This will highlight the running Business Online process
   b. After selecting the running Business Online process, select the 'End Process' button
   c. The system may display a warning dialogue, select 'End Process' again
   d. The running Desktop Business Online process will be terminated
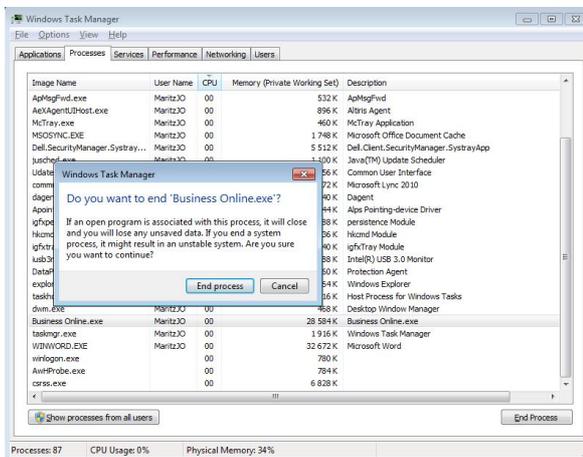
5. The Business Online process will disappear from the screen that displays all the running processes.

Windows Task Manager

File Options View Help

Applications | Processes | Services | Performance | Networking | Users

Image Name	User Name	CPU	Memory (Private Working Set)	Description
dagentui.exe	MaritzJO	00	620 K	Dagent
ApntEx.exe	MaritzJO	00	628 K	Alps Pointing...
iusb3mon.exe	MaritzJO	00	728 K	Intel(R) USB 3
AeXAgentUIHost.exe	MaritzJO	00	840 K	Altiris Agent
igfxpers.exe	MaritzJO	00	968 K	persistence M
Apoint.exe	MaritzJO	00	1 052 K	Alps Pointing...
UdaterUI.exe	MaritzJO	00	1 080 K	Common User
jucheck.exe	MaritzJO	00	1 204 K	Java(TM) Upd
taskhost.exe	MaritzJO	00	1 576 K	Host Process
jusched.exe	MaritzJO	00	1 624 K	Java(TM) Upd
MSOSYNC.EXE	MaritzJO	00	1 812 K	Microsoft Offi
taskmgr.exe	MaritzJO	00	2 140 K	Windows Task
winlogon.exe		00	2 196 K	
DataProtectionAgent.exe	MaritzJO	00	5 104 K	Protection Ag
Dell.SecurityManager.Systray...	MaritzJO	00	5 216 K	Dell.Client.Se
SCNotification.exe	MaritzJO	00	5 248 K	SCNotification
csrss.exe		00	7 068 K	
UcMapi.exe	MaritzJO	00	8 508 K	Microsoft Lync
communicator.exe	MaritzJO	00	14 076 K	Microsoft Lync
WINWORD.EXE	MaritzJO	00	18 000 K	Microsoft Wor
wmplayer.exe	MaritzJO	00	19 140 K	Windows Med
mspaint.exe	MaritzJO	00	30 444 K	Paint
explorer.exe	MaritzJO	00	63 364 K	Windows Expl
OUTLOOK.EXE	MaritzJO	00	124 204 K	Microsoft Outl

Show processes from all users

End Process

Processes: 90   CPU Usage: 0%   Physical Memory: 49%